



Service Event Request & Claim Reimbursement Form

All information is required, please fill out the form completely to avoid delays. Claims must be submitted within **90 days** from the date of failure.

Submit Event & Claim Forms to: marinewarrantyus@dometic.com

Service Event

Advance Replacement ☐

Credit ☐

Warranty Repair & Return ☐

Equipment

Labor Claim ☐

1st yr Warranty Parts & Labor ☐

2nd yr Warranty Parts Only ☐

Service Event _____

Return Order _____

Sales Order _____

Created By _____

Today's Date _____

Dealer Reference _____

Distributor /
Master Dealer Name _____

Servicing Dealer

Name _____

Address _____

City, State, Zip _____

Phone _____

Email _____

Registered Owner

Name _____

Address _____

City, State, Zip _____

Phone _____

Email _____

Vessel / Vehicle Manufactured by _____

Name _____

Vessel / Vehicle Identification # (HIN/VIN) _____

Length _____

Date of Possession
(New Vessel / Vehicle) _____

Date of Install / Refit
(Aftermarket Sales) _____

Date of Failure _____

MFG# _____ Description _____ Serial # _____ SKU _____

MFG# _____ Description _____ Serial # _____ SKU _____

MFG# _____ Description _____ Serial # _____ SKU _____

Parts needed for warranty work

Qty ____ Part # _____ SKU _____ Qty ____ Part # _____ SKU _____

Qty ____ Part # _____ SKU _____ Qty ____ Part # _____ SKU _____

Provide a summary of the issue, diagnostic steps taken, required repairs, labor performed, and Dometic representative consulted.

Summary of Labor, Material and Expenses

Labor _____ hrs @\$ _____ /hr. = Total Labor Charge \$ 0

Misc Materials _____ \$ _____

Refrigerant Allowance _____ \$ _____

Freight _____ \$ _____

*Special Allowance / Approval Code _____ \$ _____

*Refer to the Warranty & Claims Guidelines for more information

TOTAL DUE \$ 0

Additional Notes _____

Parts must be returned within **90 days** with a copy of the Return Material Authorization (RMA) to the address shown on the RMA confirmation sheet.

*If there are warranty or date questions, a copy of the Bill of Sale may be required

For Technical help please use marineserviceus@dometic.com or call (954) 973-2477