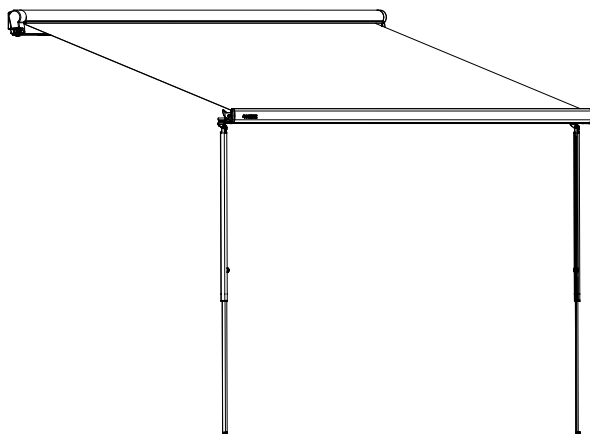


DOMETIC

AWNINGS

BOX AWNING WALL



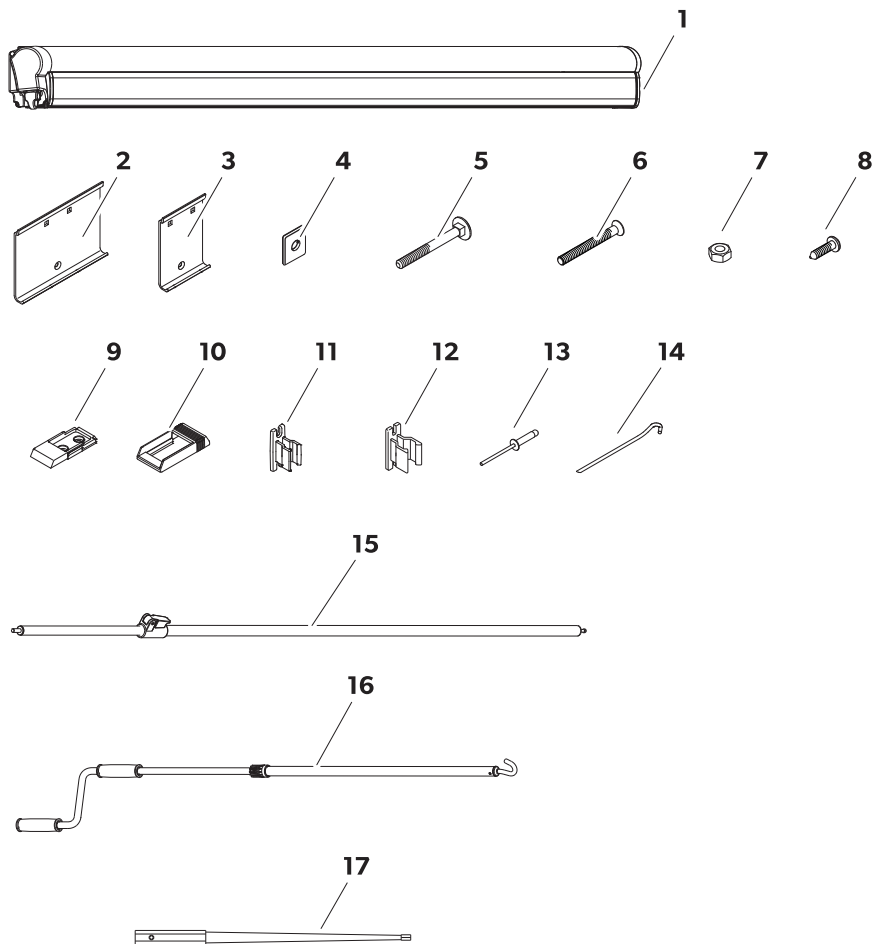
BAW3000, BAW3000e

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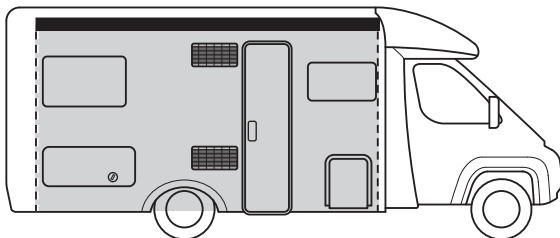
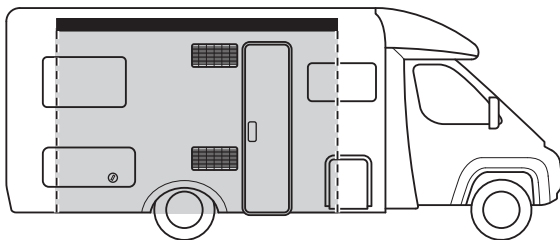
Box awning

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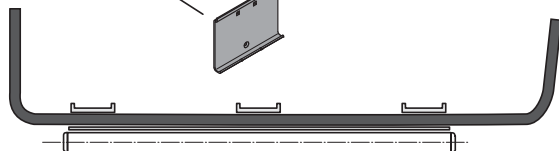
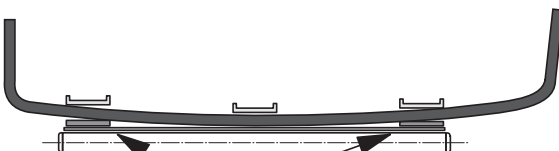
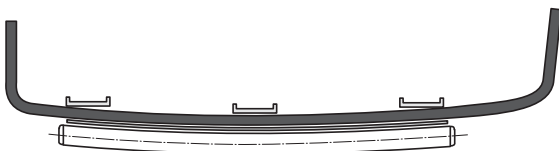
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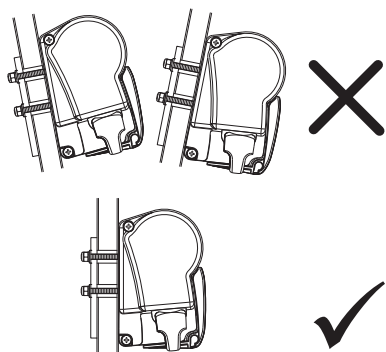
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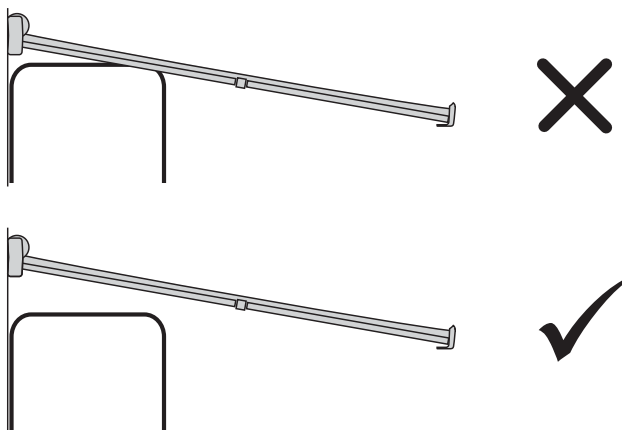
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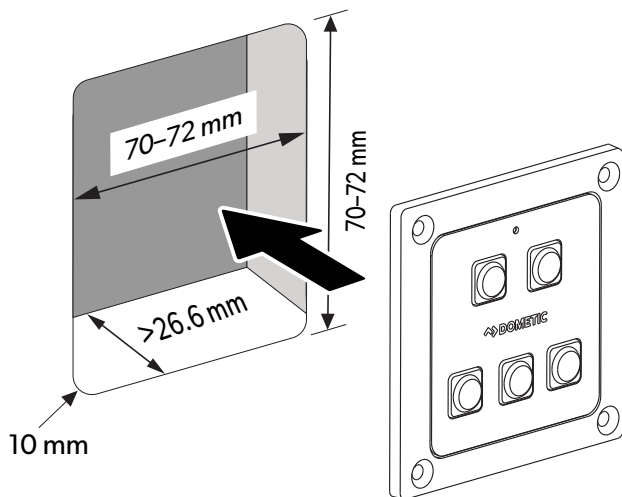
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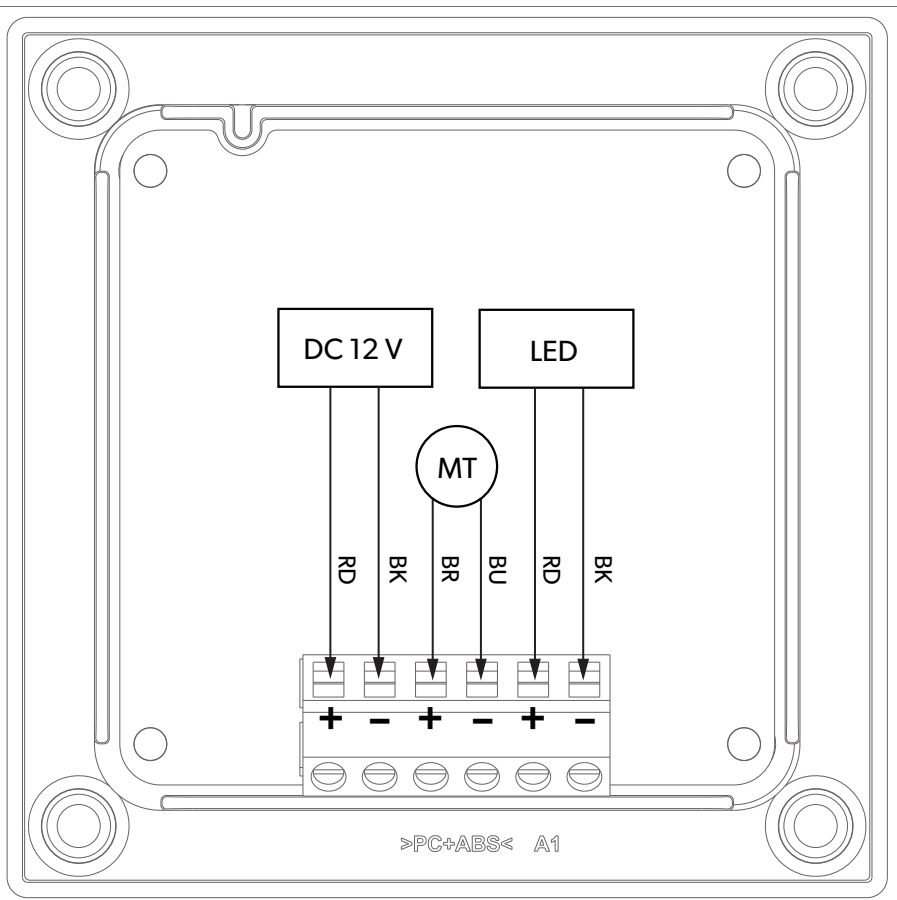
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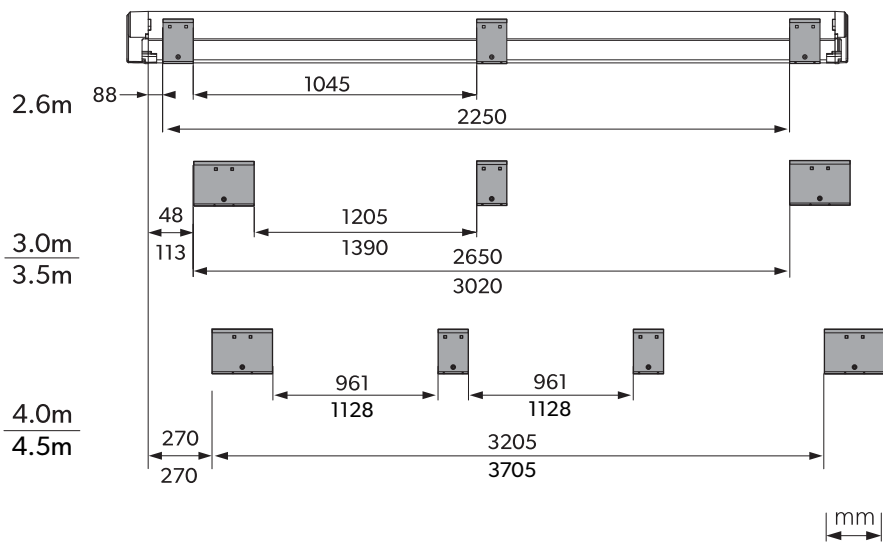
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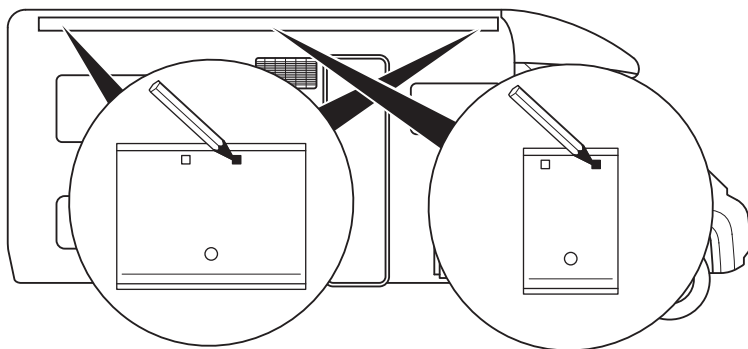
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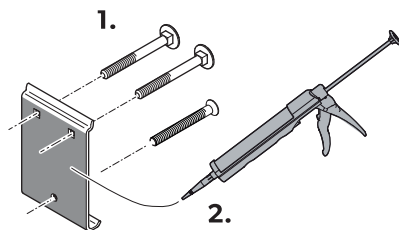
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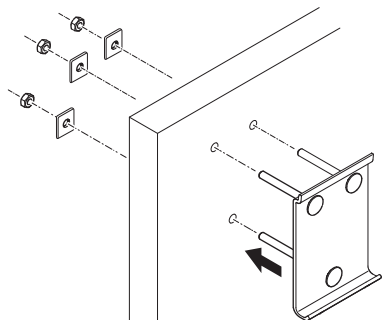
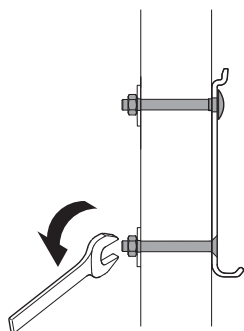
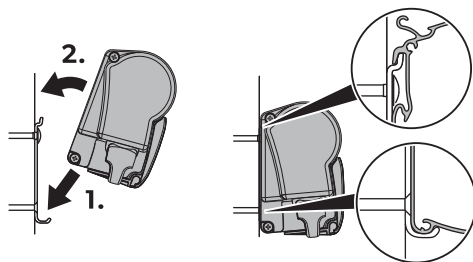


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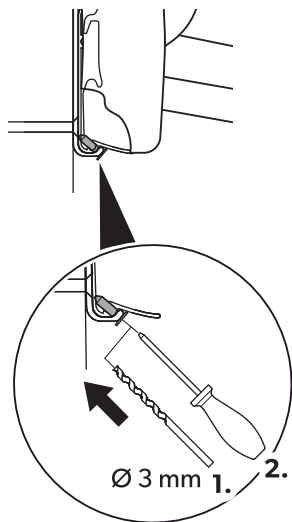


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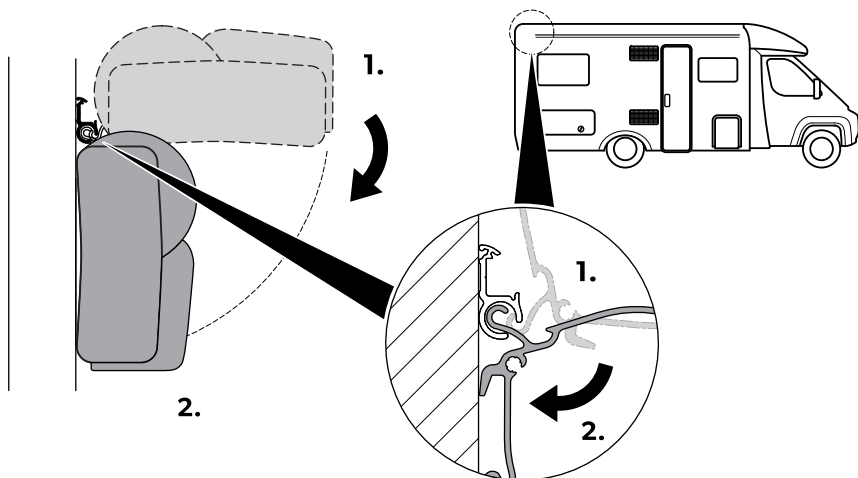


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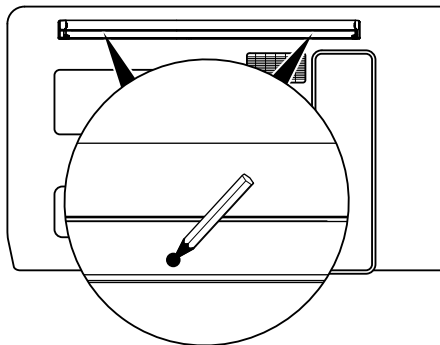
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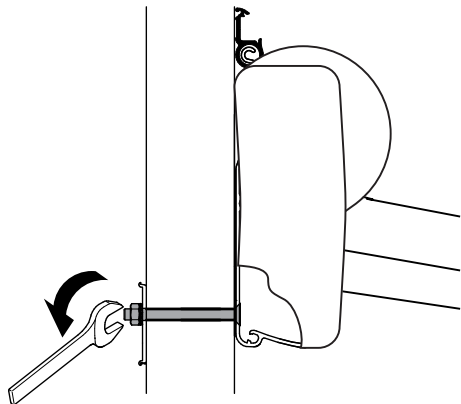
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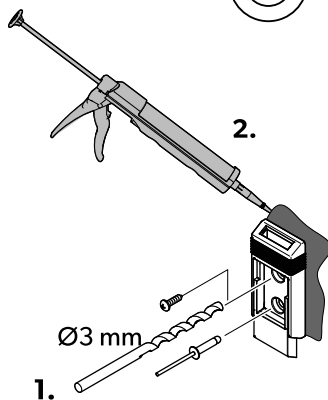
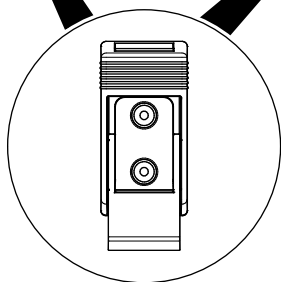
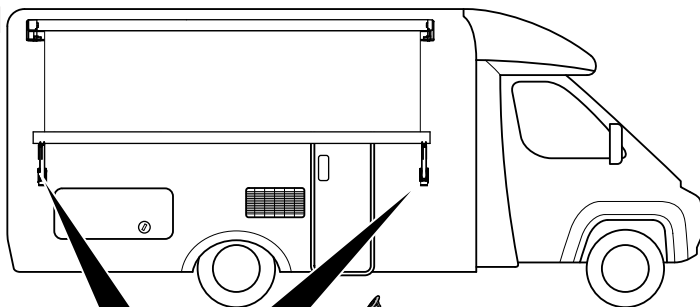
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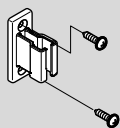
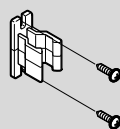


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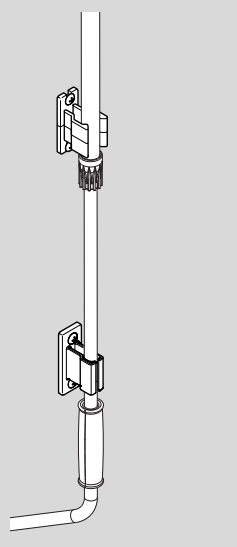


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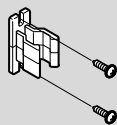
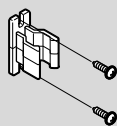


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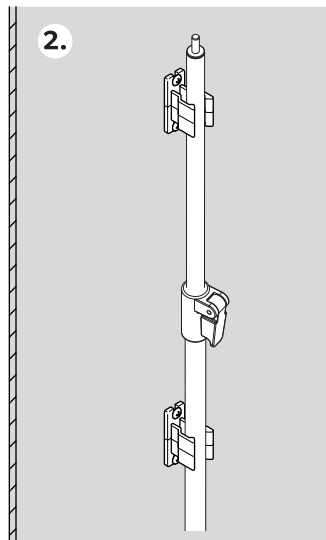


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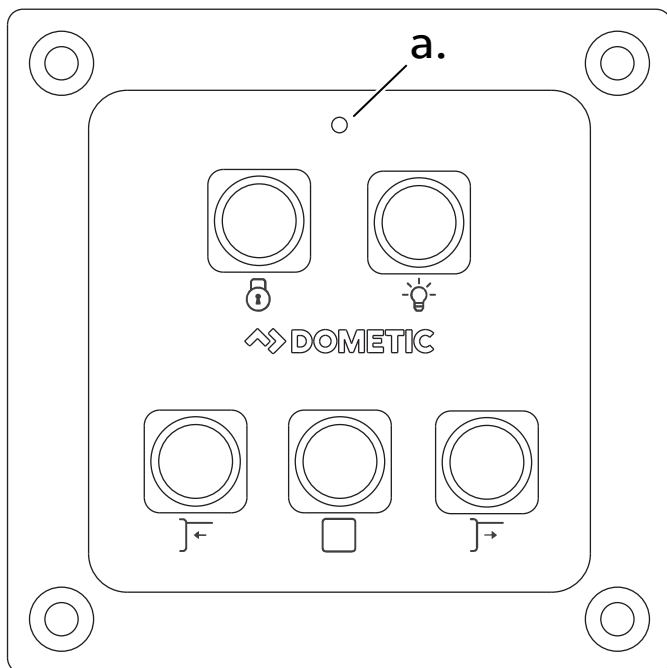
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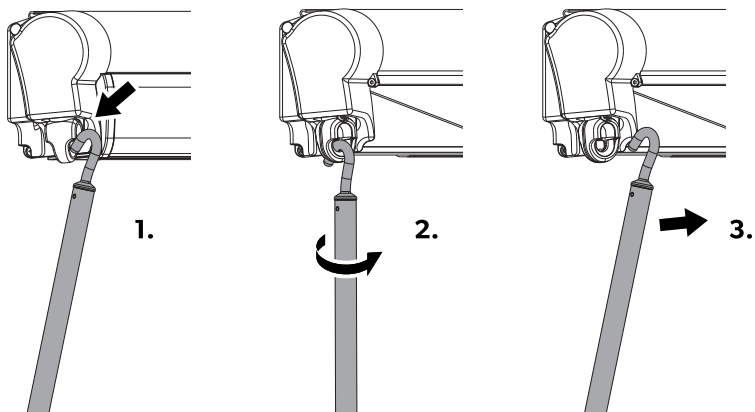
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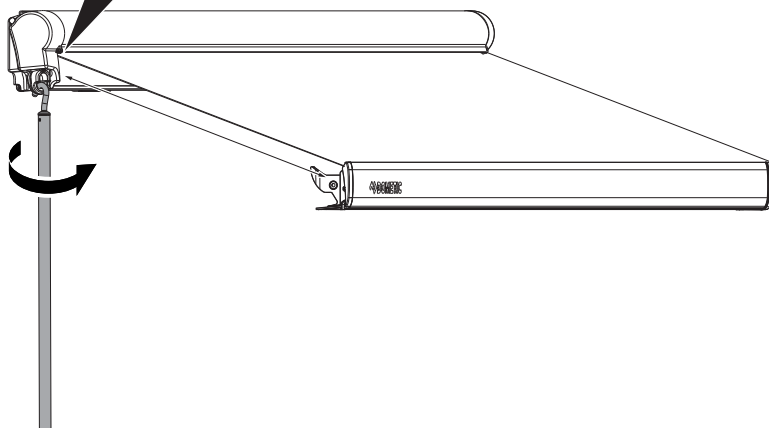
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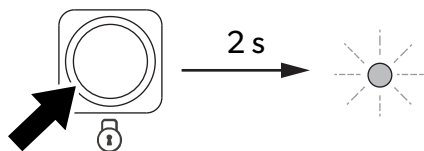


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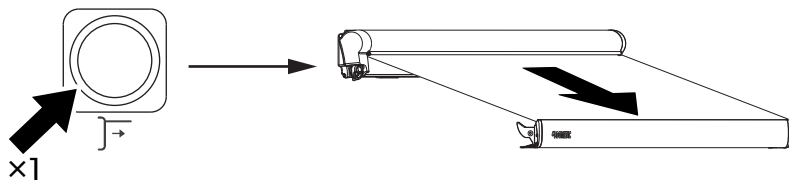


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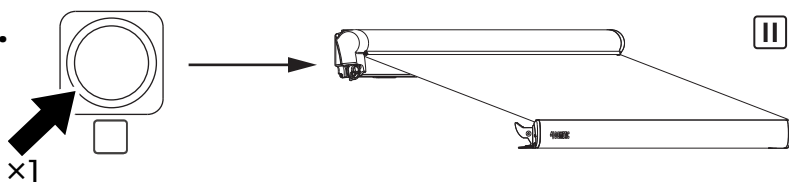
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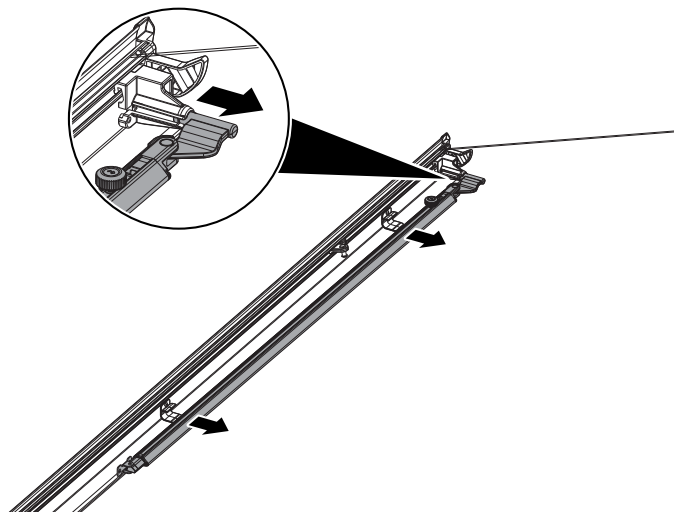
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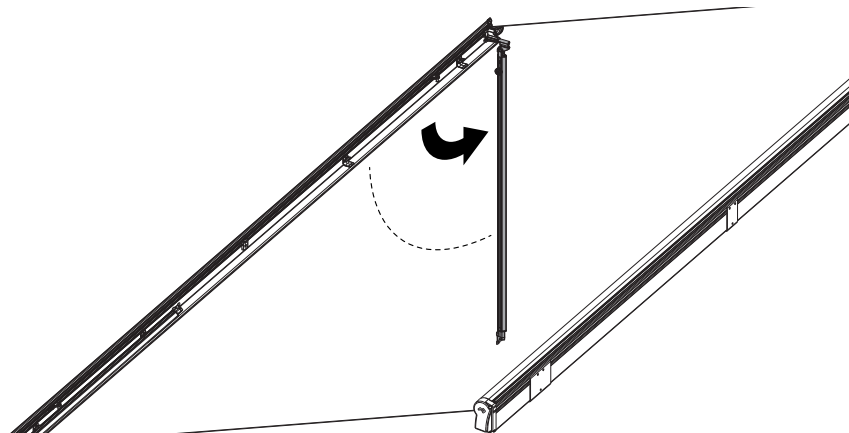
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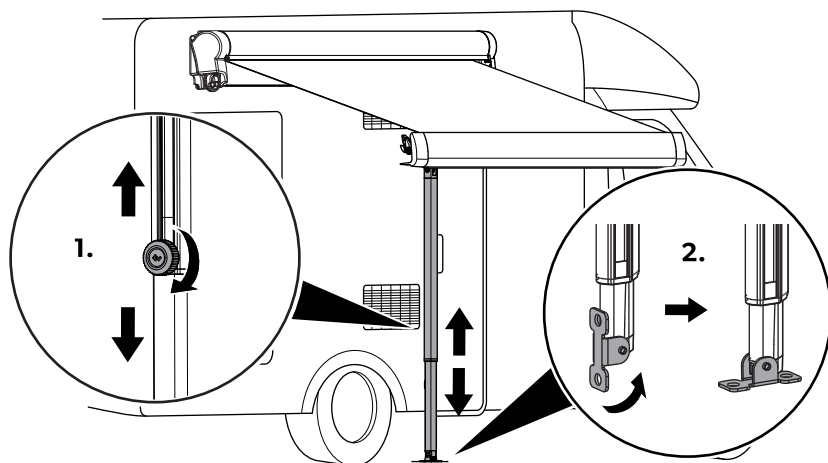
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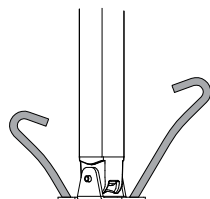
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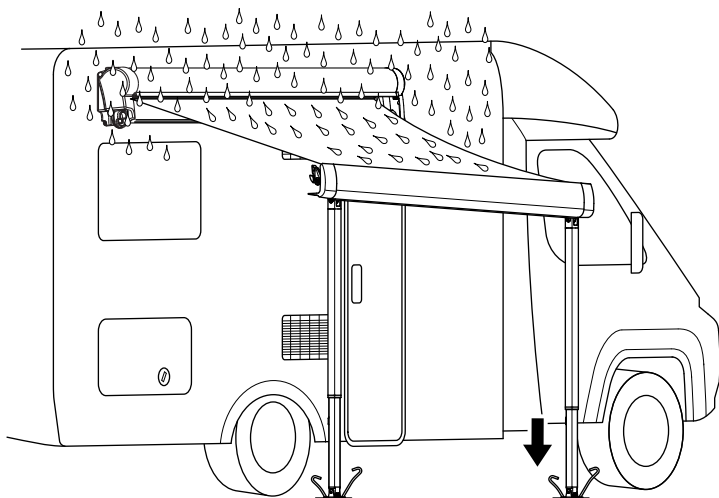
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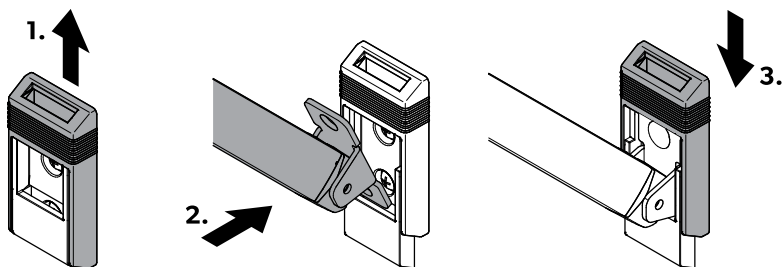
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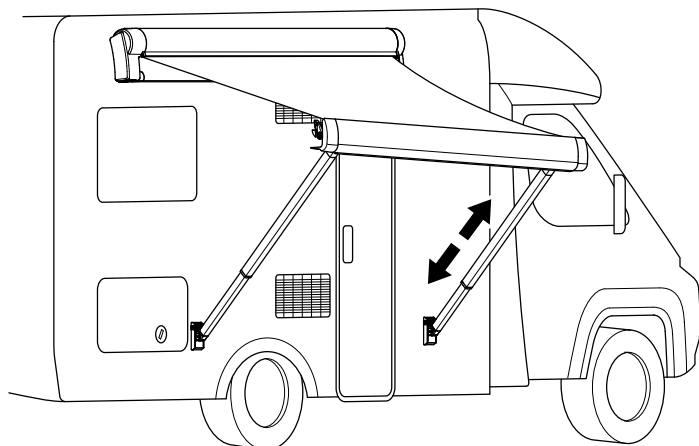
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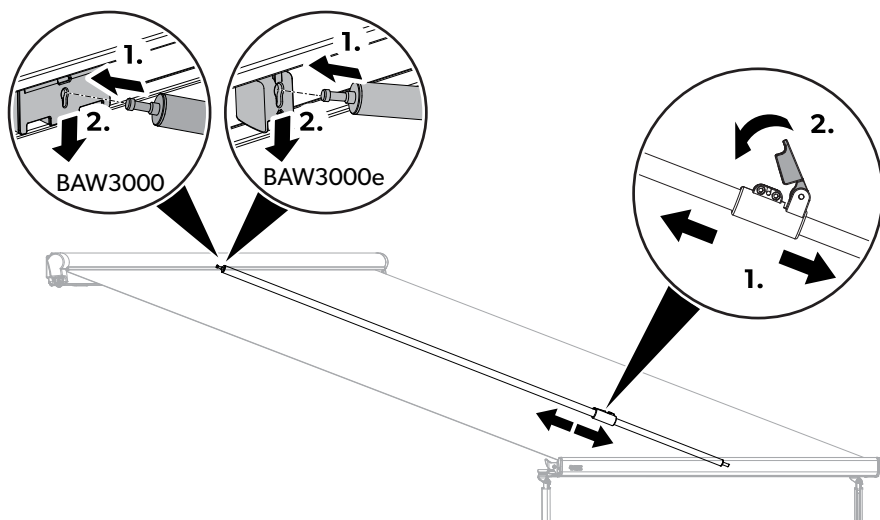
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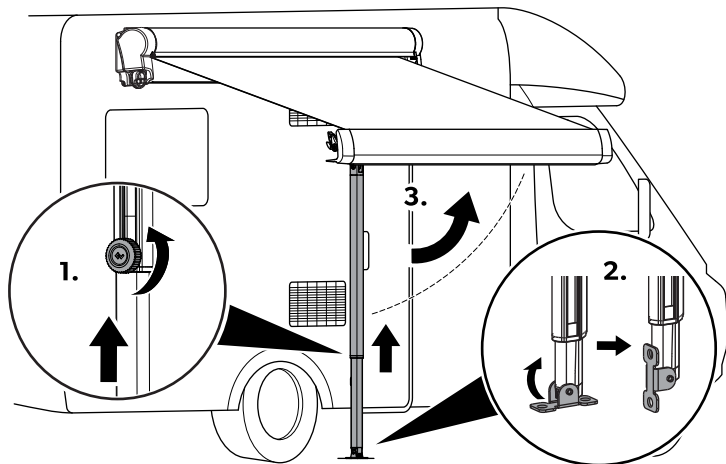
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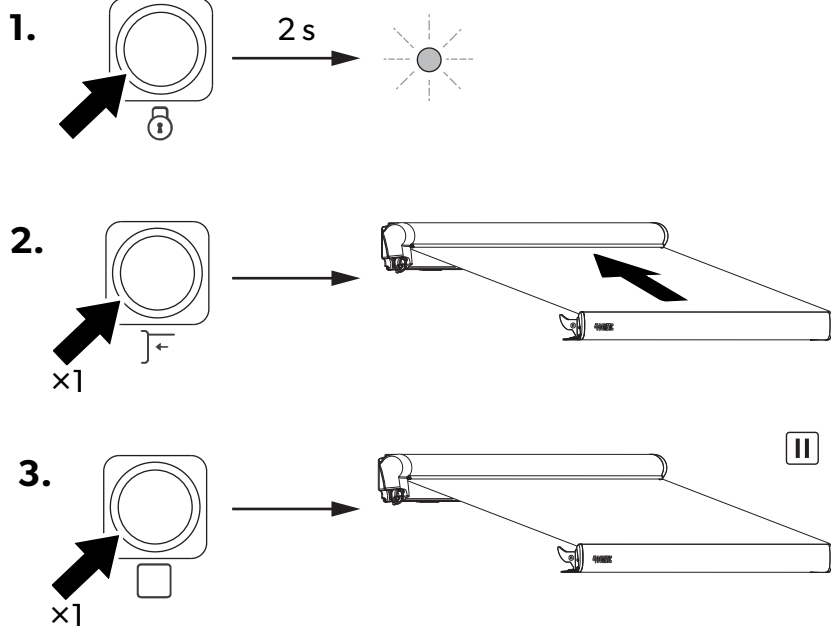
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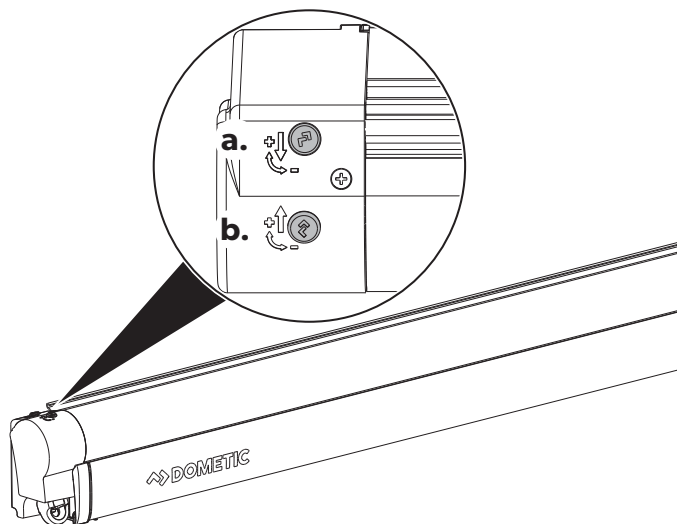
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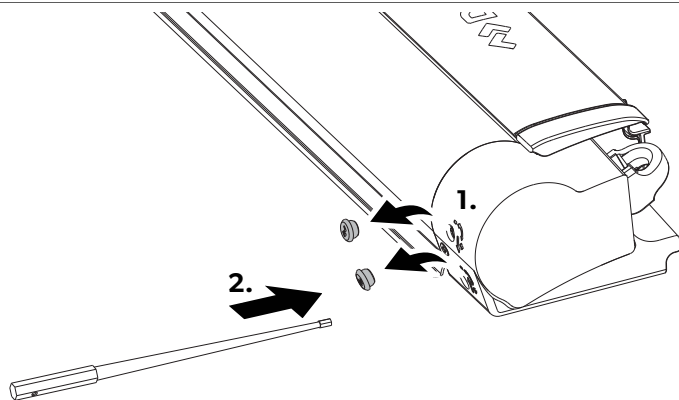
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1 Important notes

Please read these instructions carefully and follow all instructions, guidelines, and warnings included in this product manual in order to ensure that you install, use, and maintain the product properly at all times. These instructions **MUST** stay with this product.

By using the product, you hereby confirm that you have read all instructions, guidelines, and warnings carefully and that you understand and agree to abide by the terms and conditions as set forth herein. You agree to use this product only for the intended purpose and application and in accordance with the instructions, guidelines, and warnings as set forth in this product manual as well as in accordance with all applicable laws and regulations. A failure to read and follow the instructions and warnings set forth herein may result in an injury to yourself and others, damage to your product or damage to other property in the vicinity. This product manual, including the instructions, guidelines, and warnings, and related documentation, may be subject to changes and updates. For up-to-date product information, please visit documents.dometic.com.

2 Related documents



Find this installation manual in more languages online at qr.dometic.com/bgCrVZ.

3 Explanation of symbols

A signal word will identify safety messages and property damage messages, and also will indicate the degree or level of hazard seriousness.



WARNING!

> Indicates a hazardous situation that, if not avoided, could result in death or serious injury.



NOTICE!

> Indicates a situation that, if not avoided, could result in property damage.



NOTE Supplementary information for operating the product.

4 Safety instructions



NOTE Observe the safety instructions and stipulations issued by the vehicle manufacturer and service workshops.

General safety



WARNING! Injury hazard

- > If you do NOT have sufficient technical knowledge for installing components in vehicles, you should have a specialist fit the awning to your vehicle.



WARNING! Injury hazard

- > This device can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the device in a safe way and understand the hazards involved.

Operating the awning safely



WARNING! Injury hazard

- > Do not touch moving parts while operating the awning. There is a danger of injuries from moving parts.
- > Do not open the awning while driving.
- > Do not open the awning in strong winds or snowfall.
- > Retract the awning if strong winds, prolonged or heavy rain, or snowfall are imminent.
- > Ensure that water or snow does not accumulate on the fabric. Otherwise this could damage the awning and vehicle or the awning arms could collapse and cause severe injury or fatality.
- > Do not approach the awning in the following events:
 - If the awning was left open during heavy winds.
 - If pools of water have formed on the awning.
 - If snow has accumulated on the awning.
 - If any debris is on the awning fabric.
- > Do not leave the extended awning unattended. Retract the awning before leaving your location.
- > Keep a safe distance from the awning when having barbecues or open fires. The fabric can be damaged by heat or catch fire.



NOTICE! Damage hazard

- > Park the motorhome or caravan in a location where debris (such as branches, leaves, or similar) cannot fall onto the fabric.
- > The fabric of the awning should remain taut at all times and not hang down at the edges. If the fabric hangs down, it may rub against the arms and become damaged. The fabric should not sag in the middle with long awnings.
- > Only retract the awning when the fabric is free of debris (such as branches, leaves, or similar). Otherwise, the awning may be damaged during retract.
- > Keep the awning free of dirt to prevent abrasions, stains and mildew.
- > If the awning is wet, retract it only for safety reasons. Extend it again as soon as possible to allow drying and prevent mildew, stains, or color fading.
- > Never bend an awning arm or the cover down to drain water off the awning. Doing so can bend the awning and impair its function.
- > Do not hang any objects on the awning, on the front cover or the awning arms.
- > Do not use any sprays (e.g., insect repellent, hairspray) near the awning. This can soil the fabric or diminish its water-repellent properties.
- > If there is insufficient space above the door after mounting the awning, keep the door closed when retracting or extending the awning to prevent contact with the arms or front panel. The required space depends on the door design (width, swing, or sliding door) and the set awning angle of inclination.

Driving safely



WARNING! Injury hazard

- > Always comply with applicable road speed limits. Before driving, ensure the awning is fully retracted and securely locked in place.
- > Do not drive the vehicle if the fabric is damaged or torn, even if the awning is properly retracted. The awning arms are held in place by the fabric. If the fabric rips while driving, the awning may suddenly extend, leading to serious injury. Secure the awning to prevent sudden and unexpected extension while driving.
- > Adjust driving speed according to road conditions, including road type, speed bumps, wind, and weather, traffic intensity, and applicable speed limits. If conditions become too severe, stop the journey.
- > Adjust your driving behavior (e.g., crosswind sensitivity, cornering, and braking) to accommodate potential changes in vehicle behavior due to the installed awning.
- > NEVER drive with the crank inserted. Remove the crank before starting your journey.
- > Ensure the awning is retracted and secure before driving.
- > Check the awning for damage (such as tension cracks in the plastic parts) before driving. Do NOT drive if any parts are damaged or broken.

5 Scope of delivery

 **Fig. 1** on page 2

BAW3000(e) (standard version)

No. in  Fig. 1	Items	Description	Awning width		
			(BAW3000 only) 2.6 m	3 m/3.5 m	4 m (BAW3000e only) 4.5 m
1	Awning	–	1×	1×	1×

No. in Fig. 1	Items	Description	Awning width		
			(BAW3000 only) 2.6 m	3 m/3.5 m	4 m (BAW3000e only) 4.5 m
2	Mounting plate	160 mm	–	2×	2×
3	Mounting plate	80 mm	3×	1×	2×
4	Counter plate	–	6×	6×	8×
5	Square-head bolt	–	6×	6×	8×
6	Countersunk bolt	–	3×	3×	4×
7	Hexagon nut	–	9×	9×	12×
8	Self-tapping screw	–	12×	12×	18×
9	Mounting bracket	Lower section	2×	2×	2×
10	Mounting bracket	Upper section	2×	2×	2×
11	Lower bracket	Lower section	1×	1×	1×
12	Upper bracket	Upper section	–	–	3×
13	Rivets	–	4×	4×	4×
14	Pegs	–	4×	4×	4×
15	SRR (straight roof rafter)	Tension rafter	–	–	1×
16	Crank	–	1×	1×	1×
17	(BAW3000e only) Adjustment rod	–	–	1×	1×

BAW3000e (Chinese version)

No. in Fig. 1	Items	Description	Awning width	
			3 m/3.5 m	4 m 4.5 m
1	Awning	–	1×	1×
2	Mounting plate	160 mm	2×	2×
3	Mounting plate	80 mm	1×	2×
4	Counter plate	–	6×	8×
5	Square-head bolt	–	6×	8×
6	Countersunk bolt	–	3×	4×
7	Hexagon nut	–	9×	12×

No. in  Fig. 1	Items	Description	Awning width	
			3 m/3.5 m	4 m
				4.5 m
8	Self-tapping screw	–	12×	18×
9	Mounting bracket	Lower section	2×	2×
10	Mounting bracket	Upper section	2×	2×
13	Rivets	–	4×	4×
14	Pegs	–	4×	4×
17	Adjustment rod	–	1×	1×

6 Accessories

Available as accessories (not included in the scope of delivery):

Item	Item no.
Control panel	9630006257
Hanging kits	9630002262
SRR kits	9630006284

7 Intended use

The awning is intended for installation on motorhomes or caravans to provide shade and weather protection in moderate conditions; it should not be left out in harsh or heavy conditions.

The awnings must only be used whilst the vehicle is stationary.

This product is only suitable for the intended purpose and application in accordance with these instructions.

This manual provides information that is necessary for proper installation and/or operation of the product. Poor installation and/or improper operating or maintenance will result in unsatisfactory performance and a possible failure.

The manufacturer accepts no liability for any injury or damage to the product resulting from:

- Incorrect installation or assembly
- Incorrect maintenance or use of spare parts other than original spare parts provided by the manufacturer
- Alterations to the product without express permission from the manufacturer
- Use for purposes other than those described in this manual

Dometic reserves the right to change product appearance and product specifications.

8 Installation

8.1 Tools and materials required

- Various tools for tightening, e.g. screwdriver
- A suitable flexible adhesive/sealant, e.g. Sikaflex®-252
- A cleaning agent that is recommended for use with the adhesive
- A primer that is recommended for use with the adhesive
- Acid-free silicone

8.2 Before installation



WARNING! Risk of death or serious injuries

- > Whilst we do not design this awning to be used as a roof for an annex, if you choose to fit enclosed walls to the awning – a gas fitter should be consulted with regards to gas appliance venting and flueing.

Fig. 2 on page 3

Observe the following general information:

- > The awning can be attached in two ways:
 - to the side of the vehicle using mounting plates (Installing the awning with mounting plates on page 29)
 - to the existing piping rail on the side of the vehicle (Installing the awning on the piping rail on page 30)
- > The mounting plates are bolted to the vehicle in the area of the rear hinge. In addition, they are glued with installation adhesive (e.g. Sikaflex®-221 or a similar product) to ensure the load is evenly spread and an optimal level of protection from moisture is maintained.
- > Observe the sealant manufacturer's instructions.
- > Before installation, check the access to the screw joints. Make sure no cables or cabinets are damaged when drilling.
- > Contact your local service partner if you wish to have an angle of inclination different to the default setting.
- > Clean the adhesive surfaces on the mounting rails and the wall.
- > Prepare the adhesive surfaces with the primer.
- > Carefully seal the drill holes to prevent moisture from entering the motorhome wall.
- > Do not open the awning or leave it unattended, before the awning has been fastened to the mounting rails.
- > As part of the regular maintenance procedure, the screws on the rear hinge must be tightened up by a service partner. Ensure the users of the vehicle are aware of this.

8.3 Installation position



WARNING! Property damage

- > Keep a sufficient distance from objects or other vehicles. Once the awning is retracted, it should be at least 40 cm away from other objects and vehicles.
- > Ensure the wall of the motorhome can safely take the weight of the awning before installation. Otherwise, the awning may become unstable and bend or break.



CAUTION! Device damage

- > Do not drill holes in areas that may cause damage to internal vehicle cables or cabinets.



NOTE

- Make sure that the inner screw joints are accessible.
- Only attach the awning to flat and vertical wall surfaces ( Fig. 3 and  Fig. 4). On curved wall surfaces, specific mounting brackets are required, and the mounting plates need to be adequately lined under the fastening points.
- If there is insufficient space above the door after the awning is mounted, the door must remain closed when the awning is being retracted or extended to prevent contact between the door and the arms or lead rail. The required space depends on the design of the door (door width, swing or sliding door) as well as the set awning angle of inclination ( Fig. 5).

Fig. 3 on page 3

Fig. 4 on page 4

Fig. 5 on page 4

8.4 (BAW3000e only) Installing the control panel



NOTE The control panel is available as an accessory (not included in the scope of delivery). See Accessories on page 26.

Dimensions of the recess

Fig. 6 on page 5

Recess	
Height (H)	70 – 72 mm
Width (W)	70 – 72 mm
Depth (D)	> 26.6 mm
Radius of the recess corner (R)	10 mm



CAUTION! Damage hazard

> Improper wall recess depth or uneven cutouts may prevent secure mounting of the control panel, leading to loosening, vibration damage, or failure during vehicle operation.

1. Cut out a recess on the vehicle wall according to dimensions shown in Dimensions of the recess on page 28.
2. Connect the control panel.

Fig. 7 on page 6

Legend in Fig. 7	Description
MT	Motor
RD	Red
BK	Black
BR	Brown
BU	Blue



NOTE If you do not use the control panel provided but use any other switches, observe the following cable cross-sections and cable lengths:

Cable length	≤ 3 m	3 m – 9 m
Cable cross-section	2.5 mm ²	4 mm ²



CAUTION! Electrocuting hazard/Fire hazard

> Use a 15 A fuse to protect the connection between the switch and the 12 V_{DC} power supply (positive [red] cable).

3. Mount the control panel into the recess (**Fig. 6**).
4. Secure the control panel using four PA screws.

8.5 Installing the awning with mounting plates

1. Select the location of the installation.

In particular, check that there is enough space in the interior to mount the counter plates at the points where the screws will be.



NOTE Recommended mounting position for each counter plate is shown in  Fig. **8**:

 **Fig. 8** on page 7

2. Align the mounting plates on the vehicle and mark where the holes are to be drilled ( Fig. **9**).

 **Fig. 9** on page 7

3. At the marked points, drill holes with a diameter of 6.5 mm from the outside through the external wall.
4. Clean the outer sides of the mounting plates and the installation surface on the vehicle.
5. Fill the drill holes in the vehicle wall with an acid-free silicone.
6. Insert the square-head bolts through the relevant holes in the mounting plates ( Fig. **10**).

 **Fig. 10** on page 7

7. To glue and seal, apply an elastic adhesive (such as Sikaflex®-221) to the back of the mounting plates ( Fig. **10**).

8. Place all of the mounting plates through the drill holes and fasten them with counter plate, serrated lock washers and hexagon head bolts ( Fig. **11**).

 **Fig. 11** on page 8

9. Fasten all the mounting plates using the fasteners provided. The fasteners may vary depending on the width of the awnings (see Scope of delivery on page 24).

 **Fig. 12** on page 8

10. Wait until the glue has set. For further details, please refer to the information provided by the sealant manufacturer.

11. Use two people to hook the awning onto the mounting plates ( Fig. **13**).

 **Fig. 13** on page 8

12. Extend the awning by about 50 mm (see Extending the awning on page 32).

13. Drill holes for further securing the awning (step 1 in  Fig. **14**):

- Drill two 3 mm diameter holes through the awning, aligning them with the two holes on each of the long mounting plates.
- Drill one 3 mm diameter hole through the awning, aligning it with the hole on each of the short mounting plates.

 **Fig. 14** on page 9

14. Fasten the awning with self drilling and tapping screws (step 2 in  Fig. **14**).
15. Fully retract the awning (see Retracting the awning on page 34).

8.6 Installing the awning on the piping rail

1. Select the installation location.

In particular, check that there is enough space in the interior to mount the counter plates at the points where the screws will be.



NOTE Measure the recommended mounting position for each counter plate against the drill hole in the lower section of the awning.

2. Use two people to hook the awning on to the piping rail ( Fig. 15).

 Fig. 15 on page 9

3. Extend the awning by about 50 mm (see Extending the awning on page 32).

4. Mark where the holes are to be drilled ( Fig. 16).

 Fig. 16 on page 10

5. Fully retract the awning (see Retracting the awning on page 34).

6. Use two people to lift the awning off the piping rail.

7. At the marked points, drill holes with a diameter of 6.5 mm from the outside through the external wall.

8. Fill the drill holes in the vehicle wall with an acid-free silicone.

9. Use two people to hook the awning on to the piping rail ( Fig. 15).

10. Extend the awning by about 50 mm (see Extending the awning on page 32).

11. Fasten the awning using a countersunk bolt, counter plate, serrated lock washer and hexagon nut ( Fig. 17).

 Fig. 17 on page 10

12. Fully retract the awning (see Retracting the awning on page 34).

8.7 Installing the mounting bracket



NOTE The mounting bracket must be installed if the awning is to be attached to the side of the vehicle when extended.

1. Select the installation location.

2. Mark where the holes are to be drilled.

3. At the marked points, drill holes with a diameter of 3 mm from the outside into the external wall (step 1 in

 Fig. 18).

 Fig. 18 on page 11

4. Put the upper and lower sections of the mounting bracket together.

5. Clean the outer sides of the lower section and the installation surface in the vehicle.

6. To glue and seal, apply an elastic adhesive (such as Sikaflex®-221) to the back of the mounting bracket (step 2 in

 Fig. 18).



NOTE Make sure that no glue gets on to the movable upper section of the mounting bracket.

7. Fasten the mounting bracket with drill screws or rivet the mounting bracket.

8.8 Installing the crank bracket

- > Install one upper and one lower brackets on the interior wall of the vehicle at a suitable location to securely hold the crank when not in use.

 **Fig. 19** on page 12

8.9 Installing the SRR bracket

- > Install two upper brackets on the interior wall of the vehicle at an appropriate location to securely hold the SRR (straight roof rafter) when not in use.

 **Fig. 20** on page 12

9 Operation

Note on the vehicle location



NOTICE! Damage hazard

- > Park the vehicle so that no debris (branches, leaves or similar) gets on to the fabric.
- > Keep the awning free of dirt to prevent abrasions, stains, and mildew.

9.1 Understanding the control panel

 **Fig. 21** on page 13

Control elements

Icons	Description
	LED indicator (a. in  Fig. 21)
	Child lock: The child lock is disabled by default when the motor is powered on.
	Extends the awning.
	Retracts the awning.
	Stops the motor.
	Turns on/off the light.

LED indicator

LED indicator status	Description
Off	Standby mode
Green LED – short blinks	A control button is being pressed while the child lock is active.
Green LED – on	The child lock is disabled.
Red LED – short blinks	A fault occurs. (For details, see Troubleshooting on page 36.)
Red LED – on	A fault occurs. (For details, see Troubleshooting on page 36.)

9.2 Setting up the awning

**WARNING! Risk of injury**

- > Keep a sufficient distance from objects or other vehicles. Once the awning is retracted, it should be at least 40 cm away from other objects and vehicles on all sides.

**NOTICE! Damage hazard**

- > The fabric of the awning should not hang down at the edges, and must remain taut at all times. If the fabric hangs down, it could rub against the arms and become damaged.
- > The fabric used for long awnings should not sag in the middle.

9.2.1 Extending the awning

- > **BAW3000:** Extend the awning using the crank (see Extending the awning using the crank on page 32).
- > **BAW3000e:** Extend the awning using the control panel (see (BAW3000e only) Extending the awning using the control panel on page 32) or the crank (not recommended) (see Extending the awning using the crank on page 32).

**NOTE**

- Disconnect the motor if you want to extend **BAW3000e** with the crank.
- Use the crank to extend the awning when the motor fails.
- If the awning cannot extend properly, refer to (BAW3000e only) Using the adjustment rod on page 35.

9.2.1.1 Extending the awning using the crank

1. Hook the crank into the crank socket of the awning (step 1 in  Fig. 22).

 **Fig. 22 on page 13**

2. Turn the crank to extend the awning (step 2 in  Fig. 22).

**WARNING! Damage hazard**

- > Stop extending the awning when the warning sticker (a. in  Fig. 23) appears.

 **Fig. 23 on page 14**

3. Remove the crank (step 3 in  Fig. 22).

9.2.1.2 (BAW3000e only) Extending the awning using the control panel

For details about the control panel, see Understanding the control panel on page 31.

 **Fig. 24 on page 15**

1. Press  for 2 s to disable the child lock.
 - ✓ The green LED turns on.
2. Single-press  to extend the awning.
 - ✓ The motor rotates clockwise.



NOTE The awning will automatically extend to the maximum.

9.2.2 Positioning the supporting legs on the ground



WARNING! Beware of injury

- > Only position the supporting legs on solid ground.
- > Secure the supporting legs from slipping.

1. Extend the right supporting leg from the front cover for free movement ( Fig. 25).
 **Fig. 25 on page 15**
2. Turn the right supporting leg to the side ( Fig. 25).
3. Fold the right supporting leg down and set it on the ground ( Fig. 26).
 **Fig. 26 on page 16**
4. Adjust the supporting leg to the required height and manually tighten the nut on the supporting leg to secure its height (step 1 in  Fig. 27).
 **Fig. 27 on page 16**
5. Rotate the kickstand of the supporting leg to secure the supporting legs vertically on the ground (step 2 in  Fig. 27).
6. Position the other supporting leg in the same way.
7. Secure the supporting legs with pegs.
 **Fig. 28 on page 16**
8. Position one of the supporting legs slightly lower so that the lead rail hangs at an angle. This allows rain to run off more easily.

 **Fig. 29 on page 17**

9.2.3 Securing the supporting legs on the vehicle

You can secure the awning on your vehicle directly if you have already installed the mounting bracket. ( Fig. 18)

1. Slide the cover of the mounting brackets up ( Fig. 30).
 **Fig. 30 on page 17**
2. Fit the supporting legs into the mounting brackets ( Fig. 30).
3. Slide the cover of the mounting brackets down ( Fig. 30).
4. Position one of the supporting legs slightly lower so that the lead rail hangs at an angle. This allows rain to run off more easily ( Fig. 31).

 **Fig. 31 on page 18**

9.2.4 Mounting the tension rafter



NOTICE! Damage hazard

- > Awnings with a width of 4 m (**BAW3000**) or 4.5 m (**BAW3000e**) need to have a tension rafter fitted in the middle of the awning. This prevents the awning from sagging.

1. Extend the awning to a desired length (see Extending the awning on page 32).
2. Adjust the length of the tension rafter to match the extended awning.
3. Position the tension rafter in the middle of the inside of the awning, ensuring both ends are securely inserted onto the awning bars ( Fig. 32).

 **Fig. 32** on page 18

9.3 Stowing the awning



NOTICE! Damage hazard

- > Only retract the awning when the fabric is free of debris (branches, leaves or similar). Otherwise the awning may be damaged when it is retracted.
- > Keep the awning free of dirt to prevent abrasions, stains and mildew.
- > When retracting the awning, make sure that no branches or other objects are trapped in it.
- > If the awning is retracted while wet, extend it and allow the fabric to dry at the next opportunity. Prolonged storage of wet fabric can lead to mildew formation and fabric fading.

1. Remove any debris (branches, leaves or similar) lying on the fabric.
2. Loosen the supporting legs from the fastenings (pegs or latches on the vehicle).

9.3.1 Retracting supporting legs

1. Loosen the nut on the supporting leg to fully retract the supporting leg, then tighten the nut.

 **Fig. 33** on page 19

2. Rotate the kickstand at the end of the supporting leg.
3. Rotate the supporting leg to reposition it into the awning.
4. Push the supporting leg back into the awning front cover until it is securely in place.
5. Retract the other supporting leg in the same way.

9.3.2 Retracting the awning

- > **BAW3000**: Retract the awning using the crank (see Retracting the awning using the crank on page 34).
- > **BAW3000e**: Retract the awning using the control panel (see (BAW3000e only) Retracting the awning using the control panel on page 35) or the crank (not recommended) (see Retracting the awning using the crank on page 34).



NOTE

- Disconnect the motor if you want to retract **BAW3000e** with the crank.
- Use the crank to retract the awning when the motor fails.
- If the awning cannot retract completely, refer to (BAW3000e only) Using the adjustment rod on page 35.

9.3.2.1 Retracting the awning using the crank

1. Hook the crank into the crank socket of the awning (step 1 in  Fig. 22).
2. Turn the crank in the opposite direction until the awning is fully retracted.

3. Ensure the awning is fully retracted and secure before starting your journey.



NOTE The lead rail must be right up against the housing.

4. Remove the crank from the crank socket of the awning.

9.3.2.2 (BAW3000e only) Retracting the awning using the control panel

For details about the control panel, see Understanding the control panel on page 31.

Fig. 34 on page 19

1. Press  for 2 s to disable the child lock.
- ✓ The green LED turns on.

Closing the awning

2. Single-press  to retract the awning.
- ✓ The motor rotates anti-clockwise.

9.4 (BAW3000e only) Using the adjustment rod

Fig. 35 on page 20

Fig. 36 on page 20

- > If the awning does not fully extend, insert the adjustment rod in the **upper** hole (**a.** in  Fig. 35) and turn it in the "+" direction.
- > If the awning is fully opened but the motor continues to run, insert the adjustment rod in the **upper** hole (**a.** in  Fig. 35) and turn it in the "-" direction.
- > If the awning does not fully retract, insert the adjustment rod in the **lower** hole (**b.** in  Fig. 35) and turn it in the "+" direction.
- > If the awning is fully retracted but the motor continues to run, insert the adjustment rod in the **lower** hole (**b.** in  Fig. 35) and turn it in the "-" direction.

10 Cleaning and maintenance

10.1 Cleaning



NOTICE! Damage hazard

- > Never clean the awning with a high-pressure cleaner.
- > Do not use abrasive cleaning agents or hard objects during cleaning, as these can damage the product.
- > Remove any debris (twigs, leaves or similar) lying on the awning fabric to prevent abrasions, stains, and mildew. The awning can also be damaged when it is retracted.
- > Clean the awning fabric regularly to remove any dirt and dust:
 - a) Use water with 30 mL detergent and 30 mL bleach for 10 L of water.
 - b) Soap down the fabric and leave the liquid to soak in for 5 min.
 - c) Rinse thoroughly with clean water.



NOTE Make sure that the detergent with the bleach is completely washed off. Otherwise it can damage the fabric.

- d) Leave the awning extended long enough for the fabric to dry before retracting it.

10.2 Lubricating

If there is an abnormal sound, apply paraffin wax, teflon oil, or silicone oil on the arm joints.

10.3 Checking



WARNING! Injury hazard

- > Do not use the awning if any settings or maintenance work are required.
- > If you discover any damage, contact a service partner in the respective country (see addresses and website details on the back of the manual).



NOTE Dometic accessories, such as sealing joints and foam strips, are subject to environmental wear and tear. This is not indicative of poor quality. To ensure these parts function properly, Dometic recommends replacing rubber seals and foam strips every 5 years or as required.

- > Check the awning regularly for any imbalance and wear, as well as damage to major parts.
- > Check the awning regularly to ensure:
 - The fabric is free of damage.
 - The arms and lead rail are free of damage with no signs of wear.
 - The awning closes properly.

11 Troubleshooting



NOTE If you are unable to rectify a fault, please contact the relevant service partner in your country. Refer to the back of the manual for the address.

Error indication

LED indicator status	Description
Red LED – short blinks	Motor overcurrent – The motor is shut down.
Red LED – on	Undervoltage/Overvoltage – Do not start the motor. • Use the crank to extend/retract the awning (see Extending the awning using the crank on page 32/Retracting the awning using the crank on page 34). • (BAW3000e only) Use the adjustment rod to extend/retract the awning (see (BAW3000e only) Using the adjustment rod on page 35).

12 Warranty

If the product does not work as it should, please contact your retailer or the manufacturer's branch in your country (see dometic.com/dealer). The warranty applicable to your product is 1 year(s).

For repair and warranty processing, please include the following documents when you send in the device:

- A copy of the receipt with purchasing date
- A reason for the claim or description of the fault

Note that self-repair or nonprofessional repair can have safety consequences and might void the warranty.

Australia Only

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality

and the failure does not amount to a major failure. The benefits provided to you as the consumer by this warranty are in addition to other rights and remedies available to you under the law.

New Zealand Only

This warranty policy is subject to the conditions and guarantees which are mandatory as implied by the Consumer Guarantees Act 1993(NZ).

12.1 Warranty conditions

The warranty covers manufacturing defects, materials and parts. The warranty does not cover fading of the cover and wear and tear due to UV radiation, misuse, accidental damage, storm damage, or permanent, semi-permanent or commercial use. It does not cover any resulting damage. Please contact your dealer for claims. This does not affect your statutory rights.

12.2 Cases not covered (Australia and New Zealand only)

In addition, the warranty also does not cover the following cases:

- Any damage from improper preparation before first use, such as weathering your product.
- Accidental or malicious damage by negligence or faults caused by a failure to provide routine maintenance.
- Accessories such as pegs and guy lines.
- Repairs carried out by repair agents that are not authorized by Dometic.
- Any loss or damage caused by a failure to follow the manufacturer's instructions for usage, installation, operation or maintenance.
- Damage/Failure to operate caused as a result of improper installation or infestations of vermin, pests or insects.
- Perceived faults where the product is operating within the normal range of Dometic performance specifications and these performance specifications were made known to you prior to purchase.
- Environmental damage such as corrosion.

13 Disposal



Place the packaging material in the appropriate recycling waste bins, wherever possible. Consult a local recycling center or specialist dealer for details about how to dispose of the product in accordance with the applicable disposal regulations.

14 Technical data

BAW3000

Awning width	2.6 m	3 m	3.5 m	4 m
Extension	1850 mm	2350 mm		
Net weight	20.3 kg	23.6 kg	26.8 kg	30 kg

BAW3000e

Awning width	3 m	3.5 m	4 m	4.5 m
Extension	2350 mm			
Net weight	25 kg	27.8 kg	30 kg	32.9 kg

Control panel

Rated input current	5.43 A
Rated input power	61 W
Connection voltage	12 V $\overline{\text{=}}$ (11 V – 15 V)
Torque	20 N·m



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